

CodeMeter License Reporting

Datasheet

Karl Barth

V 1.4.1 – 2026-10

WIBU SYSTEMS

Important Notice

Edition 2026-10
Updated: 2026-10-15

Published by
WIBU-SYSTEMS AG
76137 Karlsruhe, Germany

© 2026 WIBU-SYSTEMS AG
All Rights Reserved.

The information given in this document shall in no event be regarded as a guarantee of conditions or characteristics. With respect to any examples, hints or any typical values stated herein and/or any information regarding the application of the product, Wibu-Systems hereby disclaims any and all warranties and liabilities of any kind, including without limitation warranties of non-infringement of intellectual property rights of any third party.

In addition, any information given in this document is subject to customer's compliance with its obligations stated in this document and any applicable legal requirements, norms, and standards concerning customer's products and any use of the product of Wibu-Systems in customer's applications.

The data contained in this document is exclusively intended for technically trained staff. It is the responsibility of customer's technical departments to evaluate the suitability of the product for the intended application and the completeness of the product information given in this document with respect to such application.

This document is subject to change without notice.

For further information on the product, technology, delivery terms and conditions, and prices please contact your nearest Wibu-Systems office (https://www.wibu.com/).

Trademarks

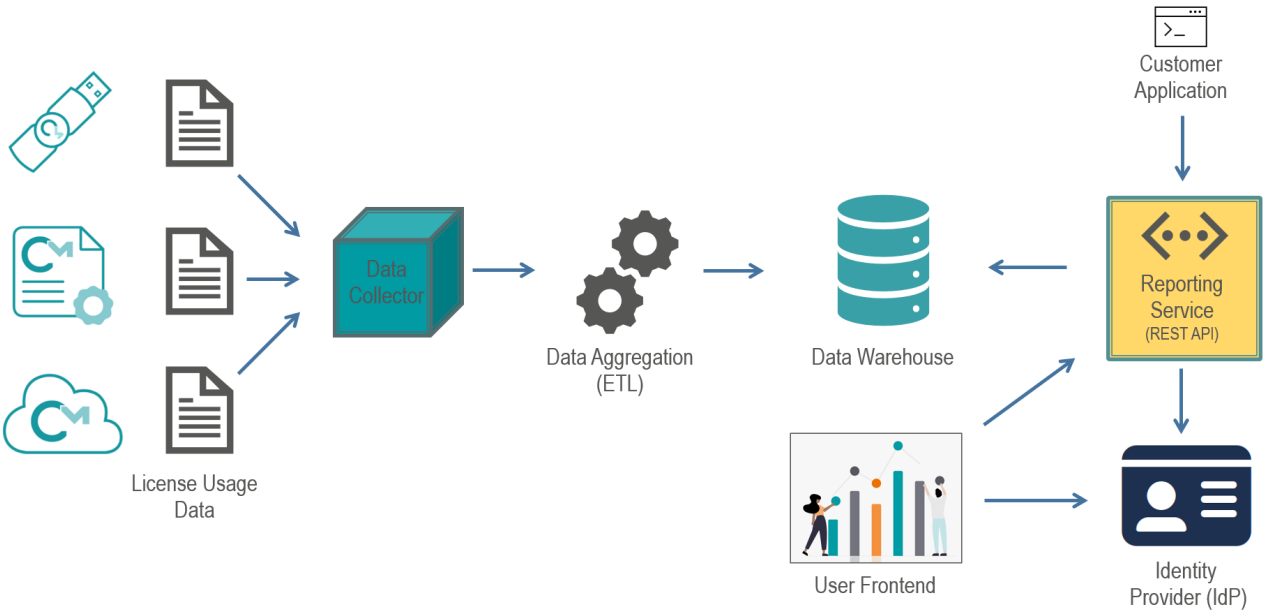
Blurry Box®, CmReady®, CodeMeter®, SmartBind®, SmartShelter®, and Wibu-Systems® are registered trademarks of WIBU-SYSTEMS AG.

All additional referenced product or service names and trademarks are the property of their respective owners.

Overview

CodeMeter License Reporting is Wibu-Systems' cloud-native reporting service that converts granular license-usage telemetry from CodeMeter Containers into clear, actionable business intelligence. Delivered as a secure SaaS solution, CodeMeter License Reporting aggregates and enriches raw access logs daily (previous-day data), presenting software publishers with intuitive dashboards and flexible REST and export interfaces that reveal who is using which products, when, where, and how intensely. These insights power data-driven decisions: from optimizing feature portfolios and sizing seat pools to enabling true pay-per-use billing and proactive upsell campaigns. Opt-in data collection and role-based access controls give software vendors clear, secure visibility into license usage.

Architecture



Dashboards

1. **Dashboard Usage Time & License Accesses:** The landing page after login and the heart of CodeMeter License Reporting. Displays interactive charts for aggregated usage time, number of license-access events, and ranking widgets for top products and top customers within the selected time frame and product / customer filters.
2. **Dashboard – Failed Accesses**: Surfaces any CmAccess2 events where the requested license could not be granted. The dashboard shows the total number of failed accesses and breaks down the underlying error causes. Filters for Product Codes and Container Serials let users pinpoint exactly which products for which customers are hitting limits, enabling proactive troubleshooting and capacity planning.
3. **Dashboard – Accesses by Geo Location**: Visualizes license-access events on an interactive world map and region charts. Geo location is derived on the fly from the uploader's IP address; the raw IP is not stored, and only the resolved country / region code is kept. Users can combine the map with Product Code and Container Serial filters to see where specific products are used or where individual customers are active.
4. **Dashboard – Maximum Number of Licenses Used**: Shows the peak concurrent license usage (highest number of licenses simultaneously in use) within the selected time frame. This dashboard helps vendors verify capacity planning and spot potential license shortages.

5. **Dashboard – Seats Used Per Account**: Provides a clear tally of the total seats consumed by all end users within each container for the selected period. The metric aligns exactly with the seat count used for Wibu-Systems' billing, giving ISVs full visibility to reconcile invoices and anticipate future charges.
6. **Dashboard – Seats Used Per Container**: This detail view opens when a user clicks on a specific Container in the Seats Used Per Account dashboard. It shows the total seats consumed by all end users within that single Container for the selected period, allowing ISVs to verify the billable seat count at a granular level.

Features

Mapping – Product & Customer Aliases: Auto-collected Product Codes and Container Serials can be aliased to human-readable product and customer names, visible across all dashboards and exports.

Data export options: Any dashboard view can be exported on demand as CSV, JSON or PNG via the API. Choose between raw data or aggregated data.

REST-API: Conduct your own analysis based on the raw data or pull seat- and usage-totals into your CRM or ERP to generate accurate invoices.

Faster reporting: Reports load faster, especially when working with large data volumes.

Reporting data: Very short license accesses without actual license use (less than one second) are no longer included in reporting data. Historical reports may therefore differ slightly.

Data Collection Workflow & GDPR Compliance

End user data collection follows a strict two-step consent model:

1. **Opt-in for local logging**: End user explicitly enables local recording.
2. **Opt-in for data upload**: A separate consent allows previously recorded logs to be transmitted to Wibu-Systems' SaaS backend.

Technical logging detail: CodeMeter records a CmAccess2 event each time a license quantity is consumed, capturing the content of the CmAccess2 call. Every CmAccess2 record automatically includes a Product Code (identifying the licensed software) and a Container Serial (uniquely representing the customer's license container). CodeMeter License Reporting indexes these two fields so users can filter any dashboard view to reveal exactly which products are used by which customers.

Logs are buffered locally, cryptographically signed to guarantee integrity, and securely transmitted over TLS 1.2+ to the cloud service.

Opt-in can be integrated directly into the installation package via cmu-tool, prompting the end user to grant consent during setup; it can also be given or revoked later in CodeMeter WebAdmin. Consent can be revoked at any time by the end user in WebAdmin, immediately halting further logging or uploads.

Available Product Packages

Elements	Basic	Professional	Enterprise
Dashboard Seats Used per Container	✓	✓	✓
Dashboard Seats Used per Account	✓	✓	✓
Dashboard Usage Time & License Accesses		✓	✓
Dashboard Failed Accesses		✓	✓
Dashboard Accesses by Geo Location		✓	✓
Dashboard Maximum License Usage		✓	✓
Product and Customer Mapping		✓	✓
Data Export		✓	✓
REST-API			✓
Multi-Factor-Authentication	✓	✓	✓

The number of Containers stored in the database determines the required size of the prepaid monthly Container package

Order Numbers

The following order numbers are relevant for CodeMeter License Reporting.

6625-98-001-1001-HP	Setup Hosting CodeMeter License Reporting, Basic Edition
6625-98-001-1002-HP	Setup Hosting CodeMeter License Reporting, Professional Edition
6625-98-001-1003-HP	Setup Hosting CodeMeter License Reporting, Enterprise Edition
6625-98-001-1003-ST	Setup Hosting CodeMeter License Reporting – Evaluation, Enterprise Edition
6625-10000-HP	Hosting CodeMeter License Reporting, Basic Edition
6625-10001-HP	Hosting CodeMeter License Reporting, Professional Edition
6625-10001-HP-UL	Hosting CodeMeter License Reporting – Unlimited, Professional Edition
6625-10002-HP	Hosting CodeMeter License Reporting, Enterprise Edition
6625-10002-HP-UL	Hosting CodeMeter License Reporting – Unlimited, Enterprise Edition

Open Source Licenses Used

The complete license texts can be found at https://reporting.wibu.cloud/3rdpartylicenses.txt.